

Professional Experience

C.M. Williams & Associates, LLC – Pro Bono Consultant; Durham, NC (U.S.) *March 2021 – present*

- Policy research and advisory for the International Council of #AfricansInUkraine Volunteer Team.
 - Advised resettlement efforts of approximately 1,000 African evacuees of the Russia-Ukraine War, resulting in 200+ students transferred to European universities.
 - Participated in mental health sessions conducted for Ukraine’s African student evacuees, which resulted in the reduction of suicides and college dropouts.
 - Developed a United Nations data report detailing 10 issues affecting student evacuees, which was received positively by 2022 UN Youth Summit attendees and Ukraine officials.
- Contributed to the #BlackandSTEM (i.e., science, technology, engineering, and mathematics) Twitter team advocating for Black technologists (including software developers) and their inclusion in job opportunities advertised on the platform.
 - Built lists identifying 4,100 Black STEM profiles (including software developers), 243 diversity and equity organizations, 449 tech startups, and 136 HBCU and MSI contacts, translating into connections throughout the full-scale Black STEM ecosystem.
 - Built online and offline relationships with Black American, African, and Caribbean tech training and hiring leaders, enabling better insight and understanding of Black candidate employment challenges and increased personal empathy.
 - Encouraged and mentored 3 high school students and 1 Ph.D. student “followers” on social media, thus helping the youth progress in their future educations and careers.
 - Created a #BlackSTEMInnovators Series introducing “hidden figures” Black professionals to online communities, increasing awareness of Black STEM talent.
- Demographic research and business analysis of a historic Durham City Black community real estate development project.
 - Assessed a \$189 million real estate project for alignment between the community’s vision with developer commercial targets, resulting in a proposed project scorecard and local HBCU, Black Wall Street startups, and Research Triangle Park entities partnerships.
 - Attended community outreach sessions to hear public comments and learn the communication techniques that work best in tense and emotional discussions with power imbalances.

Estate Trustee and Parental Caretaker; Durham, NC (U.S.)

January 2017 – June 2021

- Personal caretaker of two ailing parents before their deaths.
- Executed and managed fiduciary responsibilities of father’s estate after 2-year parental caretaker duties, resulting in the estate’s successful administration on my family’s behalf.

Author and Publisher; Durham, NC (U.S.)

March 2014 – October 2015

- Wrote and self-published a nonfiction book exploring the state of Black Americans in STEM, envisioning their greater innovation inclusion and promoting a strategy to unlock Black talent for an acceleration of the USA’s economic, technological, and societal advancement (like karat).

New Venue Technologies (Defunct) – Sr. Business Consultant; Columbia SC (U.S.) *January 2013 - March 2014*

- Facilitation of a \$25 million federally funded South Carolina Department of Health and Human Services IT program.

- Coached and managed 12 executives through conflicts causing the team's poor performance, resulting in the team's transformation into a well-functioning group and 100% successful program completion.

Health Sciences South Carolina – Program Manager; Columbia, SC (U.S.)

June 2009 – January 2013

- Program management support for a University of South Carolina software development department, a transitional career opportunity.
 - Gathered 300 customer complaints, translated complaints for software improvements, and monitored resolution status, resulting in a 60% downtime reduction and 20% customer satisfaction improvement.

Additional Career Experience

General Motors Corporation – Engineering Director; Detroit, MI (U.S.)

Pre - 2009

- Led department interviews, hiring, training, supervision, and promotion activities for employees.
 - Oversaw a 50-person international staff in Canada, Mexico, the UK, Germany, Russia, South Korea, Australia, and Brazil, resulting in comfort with remote work environments and a strategy for maintaining positive work relationships. The staff included engineers, scientists, program managers, accountants, legal analysts, and vendor support staff.
 - Managed the day-to-day budgetary control operations for the \$6 billion research budget for the corporation.
- Mentored the former automotive startup of Joe Dumars, Executive Vice President and Head of the NBA's Basketball Operations.
 - Supported and advised Mr. Dumars, who grew his company into a multi-million-dollar business, sold to a private equity group for several million dollars in 2006.

Education

Coursera and University of Michigan, Ann Arbor, Michigan, Durham, NC

- Course Certificate: Leading for Equity, Diversity, and Inclusion in Higher Education

Columbia University, Executive Education Workshop, New York City, NY

- Executive Women Catalyst Program

Cornell University, S.C. Johnson Business School - Master of Business Administration (MBA), Ithaca, NY

Concentrations: General Management, Strategy, Manufacturing, Leadership, GPA: 3.8 /4.0

- General Motors Fellow; worked to strengthen the partnership between university and employer.

Kettering University - Bachelor of Science in Industrial Engineering (B.S.I.E.), Flint, MI

Skills & Interests

Interests: Gardening, Behavioral Economics, Genealogy, History, the Arts, Generative Artificial Intelligence

Languages: American English; Beginner German, and French

Technical: Power BI, Microsoft Teams, Office 365, Zoom, Cisco Webex, FreeConferenceCall.com, WhatsApp, Tableau, MicroStrategy, Flourish, Book Publishing, CHATGPT

